



CITY OF WESTMINSTER

# DRAFT MINUTES

## Adults, Health & Public Protection Policy & Scrutiny Committee

### MINUTES OF PROCEEDINGS

Minutes of a meeting of the **Adults, Health & Public Protection Policy & Scrutiny Committee** held on **Wednesday 21 September 2016**, Rooms 6 & 7, 17th Floor, City Hall, 64 Victoria Street, London SW1E 6QP

**Members Present:** Councillors Antonia Cox (Chairman), Barbara Arzymanow, Paul Church, Patricia McAllister, Ian Rowley and Barrie Taylor.

**Also Present:** Councillor Nickie Aiken.

#### 1. MEMBERSHIP

1.1 Apologies were received from Councillors Jan Prendergast and Glenys Roberts.

#### 2. DECLARATIONS OF INTEREST

2.1 The Chairman sought any personal or prejudicial interests in respect of the items to be discussed from Members and officers, in addition to the standing declarations previously tabled.

2.2 Councillor Barrie Taylor declared that he had a non-prejudicial interest in that he was a Member of the Westminster Health & Wellbeing Board.

#### 3. MINUTES AND ACTION TRACKER

3.1 RESOLVED: That the Minutes of the meeting held on 22 June 2016 be approved.

#### 4. CABINET MEMBER UPDATES

4.1 Cabinet Member for Public Protection

4.1.1 Councillor Nickie Aiken updated the Committee on key issues relating to her portfolio, which included the increase in drug issues and prostitution in the Soho

area; the impact of the night tube on Westminster; and progress in the proposed changes to the CCTV service. The Committee also heard from Liz Chapple (Superintendent Neighbourhoods, Partnership & Royal Parks Westminster) who commented on key issues from a Police perspective.

- 4.1.2 The Committee noted that a public meeting was to be held to discuss residents' concerns over the increase in drugs and prostitution in the Soho area, and to provide reassurance that the City Council was working with the Police to take appropriate action. The rise in drug taking related mainly to the use of Spice, which was an inexpensive psychoactive substance which had serious side effects that included becoming violent. The dramatic increase in drug use was causing major problems among the rough sleeping community, and made outreach workers feel at risk. Hostels were also being affected. The Cabinet Member reported that a campaign was to be launched in the following week which would aim to highlight the problem, and to encourage people to give money to charities through a diverted giving campaign and not to rough sleepers.
- 4.1.3 Superintendent Chapple acknowledged that residents had made repeated calls to the 101 service, and reassured the Committee that the Police were gathering hard evidence and would be taking action to remove visible problems and address underlying causes. Superintendent Chapple highlighted the need for the awareness campaign to be accessible to the public, and to emphasise the vulnerability of some of the individuals involved. Committee Members expressed concern over the apparent lack of response to reports to 101 calls made by residents, and highlighted the need for the Police to follow-up calls and reports from residents. The Cabinet Member agreed to raise this issue with the Police.
- 4.1.4 Committee Members also discussed the increase in prostitution, and sought clarification as to whether any particular gangs or ethnic groups were involved. Superintendent Chapple acknowledged that although there had been a rise in prostitution in some Eastern European communities, the issue was complex, and was a general problem that was not concentrated in one area of Westminster. Committee Members highlighted the availability of outreach groups funded by the City Council that worked with sex workers, such as the Praed Street Project.
- 4.1.5 The Committee discussed the establishment of Impact Zones, and expressed concern that the police were focussing on specific areas to the detriment of others. The City Council had not supported the principle of an Impact Zone, and the Cabinet Member did not consider that the initiative had been a success. Liz Chapple understood the strength of feeling about the Impact Zone, and confirmed that a further review had been commissioned to question the validity of the original research and indicate where resources would be best placed.
- 4.1.6 Committee Members discussed the potential impact of the 24-hour tube service on Westminster, and noted that business analysts were currently collating data which included footfall and noise complaints to establish whether there were any

specific issues. The City Council understood the plans for dispersal put forward by Transport for London (TfL) and the Mayor, but was concerned that more people would come into central Westminster during the night. The Cabinet Member acknowledged that there would be pressure from the night time industry to increase licensing hours, and confirmed that evidence would be needed to determine whether this would be viable.

- 4.1.7 The Committee discussed the use of Public Space Protection Orders (PSPOs), and noted that the City Council was about to issue its first PSPO, in conjunction with LB Lambeth, to address the issue of gambling on Westminster Bridge. The Cabinet Member commented that PSPOs were expensive to produce and required significant resources, but would be used when appropriate.
- 4.1.8 Members sought clarification of the role of the City Council in working with the Home Office in deporting rough sleepers who were foreign nationals, and commented that officers did not provide follow-up information on specific cases that were raised. The Cabinet Member agreed to refer this back to the Rough Sleeping department to ensure that Ward Councillors were updated.
- 4.1.9 Other issues discussed included the need for the Committee to receive comparative data in order to be able to comment on policy development; the number of instances of crime and anti-social behaviour by people who were not residents of Westminster; and the apparent rise of hate crime following the Brexit vote. The Committee agreed that the Cabinet Member would in future receive copies of the quarterly crime 'dashboard', which set out the most recent data.
- 4.1.10 Cabinet Member commented that she would be writing to all Councillors offering to visit their Wards to undertake public protection and licensing audits, and to discuss issues that fell within her portfolio.

#### 4.2 Cabinet Member for Adults & Public Health

- 4.2.1 The Committee received a written briefing from Councillor Rachael Robathan on key issues within her portfolio, which included progress in the joint commissioning of the Community Independence Service; implementation of the new Home Care contracts; and the work of the Westminster Health & Wellbeing Board. Committee Members commended the excellent work of the Community Champions.
- 4.2.2 The Committee commented on the proposed redevelopment of St. Mary's Hospital, and highlighted the need for a formal review of parking arrangements. Members also highlighted the need for capital receipts arising from the hospital reconfiguration to be made available for the redevelopment of the St. Mary's site and for benefit of the local health service.

- 4.2.3 Committee Members commented on the Key Performance Indicators that had been included in the update, and requested a written response on the impact that targets not being met had on the delivery of out of hospital care. Members also noted that the priorities for Public Health were in the process of being reviewed, and asked for a report on progress.

## **5. STANDING UPDATES**

### **5.1 Community Independence Service (CIS)**

- 5.1.1 The Committee discussed the progress of its Task Groups, and endorsed the draft Terms of Reference for a Single Member Study in measuring savings achieved by the Community Independence Service (CIS) which sought to keep older people in Westminster out of hospital. The Committee noted that the timing of the Task Group was still to be determined, as the contract was to remain with Imperial Healthcare until being transferred to the new provider in November. The Committee agreed that exploratory discussions with the new commissioners would enable existing concerns to be raised and taken into account at an early stage. It was anticipated that the Committee would receive an initial report on the new contract at its meeting in February 2017.

### **5.2 Air Quality Task Group**

- 5.2.1 The Committee also received an update on the first meeting of the Air Quality Task Group, which had taken place on 11 July. Research was to be carried out jointly with Kings College, and would consider comparative London Boroughs and international cities. The next meeting of the Task Group was scheduled for 18 October, and would focus on emissions from buildings, and on the impact of planning policy. Future meetings would seek to gather evidence on traffic and the impact on health, with a view to concluding the work in March 2017.

### **5.3 Healthwatch Westminster**

- 5.3.1 The Committee received a brief update on the current work, priorities and challenges of Healthwatch Westminster from Janice Horsman (Chair, Local Healthwatch Committee), which included progress in the ongoing reorganisation; work undertaken in connection with the Health & Wellbeing Strategy; and the need to deliver improved services with limited resources. The Committee acknowledged the ongoing value of patients' experiences providing feedback on the effect of the changes that had arisen from the new Community Independence Service; and in ensuring that services were supporting the most vulnerable people in the community. Healthwatch recognised the need for their strategic priorities to be more clearly aligned with the Health & Wellbeing Strategy. It was anticipated that details of the operational plan and key performance indicators for

the new contract would be submitted to the next meeting of the Committee in November.

- 5.3.2 The Committee noted that due to conflicting work pressure, Janice Horsman would be standing down after acting as Chair of the local Healthwatch Committee for three years. The Committee wished to record its thanks for the valuable contributions that she had made.

## **6. REVIEW OF STATEMENT OF LICENSING POLICY**

- 6.1 Councillor Nickie Aiken (Cabinet Member for Public Protection) and Richard Cressey (Principal Policy Officer) provided an update on the timetable and progress to date in Stage 2 of the City Council's Review of its Statement of Licensing Policy, which related to the assessment of areas of Westminster where special policies may apply.
- 6.2 The Committee noted that in response to concerns that had been highlighted during consultation, work was now being focussed on Mayfair and the southern part of Marylebone. The Cabinet Member acknowledged that although Mayfair had changed, nothing could be pre-determined and evidence had to be taken into account. Details of the draft proposals would be set out in a further report to the Committee in early 2017, prior to public consultation.
- 6.3 Committee Members commended the positive work and action that had been undertaken by the Licensing Department and the Cabinet Member, and acknowledged that densities in Westminster were continuing to increase.
- 6.4 The Committee agreed that when the results of the study and additional evidence had been analysed, Chris Wroe (Licencing Strategy & Policy Manager) would be invited to attend the Committee to present the findings of the review.

## **7. UPDATE ON PROGRESS OF THE SAFER WESTMINSTER PARTNERSHIP**

- 7.1 The City Council was under a statutory duty to work with the other responsible authorities that made up the Safer Westminster Partnership (SWP) to reduce crime and disorder, reoffending, anti-social behaviour and substance misuse; and to contribute to the formulation of a strategy to reduce crime and disorder within Westminster. In response to a request in the Committee's Work Programme, Sara Sutton (Director of Public Protection & Licensing), Liz Chapple (Superintendent, Neighbourhoods, Partnership & Royal Parks Westminster) and Mick Smith (Head of Community Safety) updated the Committee on the work of the SWP. The Committee also received a strategic assessment that recorded progress against four priorities:

- Reducing violence against women and girls
- Tackling youth crime and keeping young people safe
- Combatting Anti-Social Behaviour
- Countering terrorism and radicalisation

- 7.2 The SWP was continuing to work with colleagues in the Police, and the success rates in their engagement of young people and gangs were up to 94%. The Committee noted that ongoing review of preventative strategies for young people in schools would be followed by a review of employment prospects.
- 7.3 The Director of Public Protection & Licensing commented that although there had been a downward trend in violence against the person in Westminster, there had been an increase in other areas such as robberies and sexual offences. The Committee noted that the increases could be affected by reporting now being easier; and through changes in recording, as some offences that were previously considered to be serious violence were now common assaults.
- 7.4 The Committee discussed the work being undertaken by the SWP on youth crime and in keeping young people safe, and sought clarification of the success of gang exit projects over a number of years. Councillor Nickie Aiken (Cabinet Member for Public Protection) agreed to obtain data on the success rate, and commented that many young people who were involved had moved away from gangs by their early twenties and began to settle down, with the remainder becoming persistent offenders. Committee Members also sought clarification as to whether there were any common themes in the increase in violence, and how much was related to gang and youth activity or was committed by people from other boroughs.
- 7.5 Superintendent Chapple confirmed that more granular detail would become available with the publication of the Mayor of London's Policing & Crime Plan, and the Committee noted that a further review and strategic assessment would be carried out in late autumn, which would influence the future priorities of the SWP.
- 7.6 The Cabinet Member commended the work that was being undertaken by the SWP in conjunction with Public Health, which had enabled greater account to be taken of issues relating to mental health, together with closer involvement with practitioners and the probation service.
- 7.7 Other issues discussed included the importance of funding and sustainable options for the future; the role of Muslim women in initiatives relating to community cohesion; and family engagement in dealing with gang issues.
- 7.8 The Committee asked to receive a report from the Director of Public Protection & Licensing on the new Policing & Crime Plan, which was anticipated in the late autumn, and on the implications it may have on existing projects. The Committee also requested that the outcome of discussions with MOPAC about future funding

for the SWP, and for initiatives such as the integrated gang projects, be reported at the forthcoming meeting in February 2017.

## **8. REVIEW OF SERVICE OUTCOMES IN PUBLIC PROTECTION & LICENSING**

- 8.1 Sara Sutton (Director of Public Protection & Licensing) provided the Committee with an assessment of the effectiveness of new Public Protection & Licensing service together with the outcomes for service users, following the reconfiguration in April 2015. The Committee noted that despite limited resources, significant and positive outcomes had been delivered across a range of services through collaboration between teams and significant changes in partnership working. An overall increase of 5% had also been achieved in the inspection service.
- 8.2 Committee Members discussed the report, and suggested that further improvements to service could be achieved by Noise Team complaints being separated into Wards and referred to designated officers. The Director of Public Protection & Licensing confirmed that consideration was being given to widening existing roles, and that action was also being taken to integrate the existing service into a more area based model. Committee Members also commented on noise issues associated with supercars that were often owned by foreign nationals, and noted the disruption tactics that were being used jointly with the Police.
- 8.3 The Committee commended the success of Operation Unite, which had sought to address anti-social behaviour and begging, and noted that future funding for joint working with the Police on similar operations could be dependent on the Mayor of London's Policing & Crime Plan, which was to be published in the autumn. In answer to the chairman's question, Superintendent Chapple said that she had no reason to think that funding for Operation Unite would not continue beyond 2016.
- 8.4 The Committee noted that key challenges that remained for the directorate included developing a more multi-disciplinary approach and closer future working with Public Health; and seeking to obtain more support from businesses and partner organisations. Councillor Nickie Aiken (Cabinet Member for Public Protection) commented that although there had been significant improvements in inspections and enforcement activity, the changes were a continuing evolution, and new powers needed to be granted to Inspectors.

## **9. UPDATE ON THE NORTH WEST LONDON SUSTAINABILITY & TRANSFORMATION PLAN (STP)**

- 9.1 Matt Hannant (Director of Strategy & Transformation, North West London Clinical Commissioning Groups) presented a report which considered progress in the North West London Sustainability & Transformation Plan (STP), which was being

developed collaboratively between the NHS and local government to address the current gaps in health and wellbeing, care and quality, and funding and efficiency that had been identified by NHS England. The Committee noted that the overall direction of the STP fell within five delivery areas:

- Radically upgrading prevention and wellbeing;
- Eliminating unwarranted variation and improving long term condition management;
- Achieving better outcomes and experiences for older people;
- Improving outcomes for children and adults with mental health needs; and
- Ensuring we have safe, high quality and sustainable acute services.

The report also set out the key deliverables for 2016/17, together with the timescale for their delivery.

- 9.2 North West London's CCG's had been working in partnership with the local authority for a number of years, and a number of strategies were already in place which had brought improvements in areas such as mental health provision, primary care, and acute services. Discussions had taken place with Health & Wellbeing Boards to develop the STP, and more local work was now being done to establish priorities and a delivery structure between the health service and local government. Work had been mobilised to understand the investments that may be required to take the transformation forward over the next 5 years.
- 9.3 Projections had indicated that retaining the current structure of service delivery and taking no action would result in a financial gap of £1.3bn by 2021, and the Director of Strategy & Transformation commented that although the budget was not being cut, this deficit would need to be mitigated.
- 9.4 The Committee discussed the report, and highlighted the need for early engagement with local authorities, service users and other partners in order to obtain a meaningful response. Committee Members also commented on the 44 STP areas which had been established by the NHS without consulting local authorities.
- 9.5 Sarah McBride (Director of Partnerships, Adult Social Care) commended the level of local authority commitment in the transformation of health services, but acknowledged that work was still needed on finance. The Director of Strategy & Transformation considered that the opportunities of partnership working were enormous, and that one of the challenges for the NHS was the need to understand the plans and pressures of local authorities so that potential mitigations could be put in place.
- 9.6 The Committee commented on the Council Tax increase of 2% in respect of the adult social care precept, and Sarah McBride (Director of Partnerships, Adult Social Care) agreed to provide Committee Members with clarification of how this



was being spent by the City Council.

- 9.7 Other issues discussed by the Committee included the need for greater reference to mental health and social isolation; the possible implications on the NHS from overseas trade deals; and concerns over the implementation of the 7 day GP service.
- 9.8 The Committee asked to receive the next draft of the STP for final comment prior to its submission to NHS England on 21<sup>st</sup> October, and would continue to monitor its progress.

## **10. COMMITTEE WORK PROGRAMME 2016-17**

- 10.1 Muge Dindjer (Policy & Scrutiny Manager) presented the latest version of the Committee's Work Programme for 2016-17, together with the Committee's Action Tracker.
- 10.2 Committee Members agreed that a further report on the review of Licensing Policy would be added to the Agenda for the meeting in February 2017, which would include case studies from the Mayfair area. Consideration would also be given to inviting expert witnesses from the area to contribute to the discussion, together with representatives from the Planning and Licensing services.

The Meeting ended at 9.20pm.

CHAIRMAN: \_\_\_\_\_

DATE: \_\_\_\_\_

<b>Actions Arising</b>	
<b>Item 4 Cabinet Member Updates: Public Protection</b>	The Cabinet Member to contact the Police regarding the need for residents to receive a response to reports and concerns raised through calls to the 101 service.
<b>Item 4 Cabinet Member Updates: Public Protection</b>	The Cabinet Member to contact the Rough Sleeping Team to ensure that Ward Members received follow-up information on specific cases that had been raised.
<b>Item 4 Cabinet Member Updates: Public Protection</b>	The Cabinet Member to receive future copies of the quarterly crime 'dashboard', which sets out the most recent data.
<b>Item 4 Cabinet Member Updates: Public Protection</b>	The Cabinet Member to write to all Councillors offering to visit their Wards to undertake public protection and licensing audits, and to discuss issues that fell within her portfolio.
<b>Item 4 Cabinet Member Updates: Adults &amp; Public Health</b>	The Cabinet Member to be asked to provide a written response on the impact that the Key Performance Indicator targets not being met had on the delivery of out of hospital care.
<b>Item 4 Cabinet Member Updates: Adults &amp; Public Health</b>	A progress report on the review of priorities for Public Health to be provided for Committee Members.
<b>Item 5 Standing Updates</b>	Details of the operational plan and key performance indicators for the new Healthwatch contract to be submitted to the next meeting of the Committee in November.
<b>Item 7 Update on Progress of the Safer Westminster Partnership</b>	The Director of Public Protection & Licensing to provide a report on the new Policing & Crime Plan and on the implications it may have on existing projects, when it becomes available.
<b>Item 7 Update on Progress of the Safer Westminster Partnership</b>	Details of the outcome of discussions with MOPAC about future funding for the SWP, and for initiatives such as the integrated gang projects, to be reported at the forthcoming meeting of the Committee in February 2017.
<b>Item 9 Update on the North West London Sustainability &amp; Transformation Plan (STP)</b>	The Tri-Borough Executive Director of Adult Social Care to provide Committee Members with clarification of how the Council Tax increase of 2% in respect of the adult social care precept was being spent by the City Council.
<b>Item 9 Update on the North West London Sustainability &amp;</b>	The Committee had the following feedback on the draft STP: <ul style="list-style-type: none"> <li>• There is a need for early engagement with LA's, service users and other partners</li> </ul>

<p><b>Transformation Plan (STP)</b></p>	<ul style="list-style-type: none"> <li>• A need for greater emphasis on mental health and social isolation and</li> <li>• They had concerns over the implementation of the 7 day GP service.</li> </ul> <p>The Committee to receive the next draft of the STP for final comment, prior to its submission to NHS England on 21st October.</p>
<p><b>Item 10 Committee Work Programme 2016-17</b></p>	<p>A further report on the review of Licensing Policy to be added to the Agenda for the meeting in February 2017, which would include case studies from the Mayfair area. Consideration to also be given to inviting expert witnesses from the area to contribute to the discussion, together with representatives from the Planning and Licensing services.</p>